

## DISH PAY NOW<sup>1</sup> – LIST OF PRICES FOR SERVICES

This price list for DISH Pay Now is valid from 01 August 2026, applicable country: Czech Republic.

All prices in this list are subject to the applicable value-added tax (VAT) of Czechia.

Unless otherwise specified in the related footnotes, **this List of Prices for Services is applicable to all services within the scope of DISH Pay Now**, for customers not utilizing it in conjunction with any other DISH product or services, such as DISH POS.

These prices are to be used in conjunction with **DISH General Terms of Use** ([www.dish.co/terms-of-use](http://www.dish.co/terms-of-use)), **Privacy Policy of DISH** ([www.dish.co/privacy-policy](http://www.dish.co/privacy-policy)) and **Special Conditions For DISH Pay** ([www.dish.co/special-conditions-for-dish-pay](http://www.dish.co/special-conditions-for-dish-pay)).

| ITEM SPECIFICATION                                                                                                                                                                                                                                                     |                                        | PRICE                       | INVOICING CYCLE        |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|-----------------------------|------------------------|
| <b>I. DISH Pay Now Hardware</b>                                                                                                                                                                                                                                        |                                        |                             |                        |
| <b>DISH Pay Now Card Reader and DISH Pay Now Charging Dock<sup>2</sup></b><br>Warranty: 2 years (limitation of claims due to defects)                                                                                                                                  |                                        | RRP 949,00 CZK <sup>3</sup> | One-time               |
| <b>II. DISH Pay Payment Acceptance Contract – Transaction Fees for DISH Pay Now<sup>4</sup></b>                                                                                                                                                                        |                                        |                             |                        |
| <b>All types of debit cards</b> listed on the right, issued in any countries – when presented at the card reader:                                                                                                                                                      | <b>VPay, Maestro, Visa, Mastercard</b> | (%) 1,49                    | Per transaction amount |
| <b>All types of credit cards</b> listed on the right, issued in any countries – when presented at the card reader:                                                                                                                                                     | <b>Visa, Mastercard</b>                | (%) 1,49                    | Per transaction amount |
|                                                                                                                                                                                                                                                                        | <b>American Express<sup>5</sup></b>    | (%) 3,50                    | Per transaction amount |
| <b>III. DISH Pay Payment Acceptance Contract – Transaction Fees for Online Payments (e-commerce)</b>                                                                                                                                                                   |                                        |                             |                        |
| <b>For each card authorization</b> , include transactions, credits, refunds, and authorizations for e-commerce                                                                                                                                                         |                                        | 1,20 CZK                    | Per transaction        |
| <b>EEA<sup>6</sup> issued consumer cards used in e-commerce including via QR code and DISH Reservation No-Show Card Guarantee: <sup>7</sup></b><br><b>Visa, Mastercard, VPay, Maestro</b><br>(e.g., consumer credit or debit card used in e-commerce online platforms) |                                        | (%) 1,89                    | Per transaction amount |

<sup>1</sup> DISH Pay Now requires Internet access, a Google Account, a free DISH Account and an active DISH Pay Payment Acceptance Contract (with a DISH Pay Service Partner) to function. DISH Pay Now is not connected to DISH POS system.

<sup>2</sup> DISH Pay Now Card Reader (DISH Pay Now Charging Dock included) is mandatory for our customers to purchase through local METRO or makro stores, or via their online stores.

<sup>3</sup> The price is the Recommended Retail Price (RRP). The actual final sales price may vary at each local makro store in Czechia.

<sup>4</sup> Payments made using national payment methods are processed through mandatory co-branding (e.g., Visa). In this case, the transaction price for the co-branded provider, such as Visa, would be applied.

<sup>5</sup> If the Customer has entered into a separate pricing agreement with American Express directly, or into a separate pricing agreement regarding American Express with the respective DISH Pay payment service partner, the Customer may notify DISH of this circumstance. Upon confirmation by DISH, the separate pricing agreement(s) shall apply in lieu of the terms set forth in this Agreement.

<sup>6</sup> EEA refers to countries within the [European Economic Area](#). Those outside this area are considered non-EEA countries.

<sup>7</sup> Customers are responsible for any associated risks (e.g., chargeback) related to this payment method. DISH Pay is not liable for these risks.

| ITEM SPECIFICATION                                                                                                                                                                                                                          | PRICE                           | INVOICING CYCLE |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|-----------------|
| <b>IV. DISH Pay Now – Other Service Fees</b>                                                                                                                                                                                                |                                 |                 |
| <b>DISH Pay Now Account set-up fee</b> and registration with the card and payment systems                                                                                                                                                   | 0,00 CZK<br>(Free of charge)    | One-time        |
| <b>DISH Pay Now Account service fee</b> including a daily payout <sup>1</sup> of accrued merchant sales, which is adjusted after deducting DISH Pay Now fees, chargebacks and other associated fees                                         | 0,00 CZK<br>(Free of charge)    | Monthly         |
| <b>DISH Pay Now Tap to Pay License<sup>2</sup> fee</b>                                                                                                                                                                                      | 0,00 CZK<br>(Free of charge)    | Monthly         |
| <b>Online statement</b>                                                                                                                                                                                                                     | 0,00 CZK<br>(Free of charge)    | Monthly         |
| <b>Tip function</b>                                                                                                                                                                                                                         | 0,00 CZK<br>(Without surcharge) | Per transaction |
| <b>Processing chargebacks in the event of a dispute</b>                                                                                                                                                                                     | 940,00 CZK                      | Per transaction |
| <b>Other services related to DISH Pay Now</b> when the customer requires<br>Other services include, but are not limited to payment device handling fee, refurbishment, changes of device type, address changes, and changes of bank account | 1.670,00 CZK                    | Per process     |

<sup>1</sup> The payout is processed by DISH Pay's Payment Service Partner. Typically, our customers can expect to receive payouts from our joint Payment Partner by the third business day, Monday through Friday (excluding public holidays in Czechia). For example, if a business closes on Monday, the payout would arrive in the customer's bank account on Wednesday. For weekend business (from Friday to Sunday), the payout would arrive on Tuesday of the following week. Some transactions may take longer, as cross-border transactions and individual banks can prolong the payout process.

<sup>2</sup> DISH Pay Now Tap to Pay License: a required license that enables the Tap to Pay feature on the DISH Pay Now Card Reader, ensuring uninterrupted access to this functionality. For DISH Pay Now customers, this license is complimentary, with no minimum commitment period or cancellation required.

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## IMPORTANT NOTICE

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The purchased products, services and features are stipulated by the contract made between DISH and the customer. All or part of the products, services and features described in this document may not be within the purchase scope or the usage scope. Unless otherwise specified in the contract, all statements, information, and recommendations in this document are provided "AS IS" without warranties, guarantees or representations of any kind, either express or implied.

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