

DISH PAY NOW¹ – LIST OF PRICES FOR SERVICES

This price list for DISH Pay Now is valid from 01 August 2026, applicable country: Croatia.

All prices in this list are subject to the applicable value-added tax (VAT) of Croatia.

Unless otherwise specified in the related footnotes, this List of Prices for Services is applicable to all services within the scope of DISH Pay Now, for customers not utilizing it in conjunction with any other DISH product or services, such as DISH POS.

These prices are to be used in conjunction with DISH General Terms of Use (www.dish.co/terms-of-use), Privacy Policy of DISH (www.dish.co/privacy-policy) and Special Conditions For DISH Pay (www.dish.co/special-conditions-for-dish-pay).

ITEM SPECIFICATION		PRICE	INVOICING CYCLE
I. DISH Pay Now Hardware			
DISH Pay Now Card Reader and DISH Pay Now Charging Dock² Warranty: 2 years (limitation of claims due to defects)		RRP 39,00 EUR ³	One-time
II. DISH Pay Payment Acceptance Contract – Transaction Fees for DISH Pay Now⁴			
All types of debit cards listed on the right, issued in any countries – when presented at the card reader:	VPay, Maestro, Visa, Mastercard	(%) 1,49	Per transaction amount
All types of credit cards listed on the right, issued in any countries – when presented at the card reader:	Visa, Mastercard	(%) 1,49	Per transaction amount
	American Express⁵	(%) 3,50	Per transaction amount
III. DISH Pay Payment Acceptance Contract – Transaction Fees for Online Payments (e-commerce)			
For each card authorization , include transactions, credits, refunds, and authorizations for e-commerce		0,05 EUR	Per transaction
EEA⁶ issued consumer cards used in e-commerce including via QR code and DISH Reservation No-Show Card Guarantee: ⁷ Visa, Mastercard, VPay, Maestro (e.g., consumer credit or debit card used in e-commerce online platforms)		(%) 1,89	Per transaction amount

¹ DISH Pay Now requires Internet access, a Google Account, a free DISH Account and an active DISH Pay Payment Acceptance Contract (with a DISH Pay Service Partner) to function. DISH Pay Now is not connected to DISH POS system.

² DISH Pay Now Card Reader (DISH Pay Now Charging Dock included) is mandatory for our customers to purchase through local METRO stores, or via their online stores.

³ The price is the Recommended Retail Price (RRP). The actual final sales price may vary at each local METRO store in Croatia.

⁴ Payments made using national payment methods are processed through mandatory co-branding (e.g., Visa). In this case, the transaction price for the co-branded provider, such as Visa, would be applied.

⁵ If the Customer has entered into a separate pricing agreement with American Express directly, or into a separate pricing agreement regarding American Express with the respective DISH Pay payment service partner, the Customer may notify DISH of this circumstance. Upon confirmation by DISH, the separate pricing agreement(s) shall apply in lieu of the terms set forth in this Agreement.

⁶ EEA refers to countries within the [European Economic Area](#). Those outside this area are considered non-EEA countries.

⁷ Customers are responsible for any associated risks (e.g., chargeback) related to this payment method. DISH Pay is not liable for these risks.

ITEM SPECIFICATION	PRICE	INVOICING CYCLE
IV. DISH Pay Now – Other Service Fees		
DISH Pay Now Account set-up fee and registration with the card and payment systems	0,00 EUR (Free of charge)	One-time
DISH Pay Now Account service fee including a daily payout ¹ of accrued merchant sales, which is adjusted after deducting DISH Pay Now fees, chargebacks and other associated fees	0,00 EUR (Free of charge)	Monthly
DISH Pay Now Tap to Pay License² fee	0,00 EUR (Free of charge)	Monthly
Online statement	0,00 EUR (Free of charge)	Monthly
Tip function	0,00 EUR (Without surcharge)	Per transaction
Processing chargebacks in the event of a dispute	39,90 EUR	Per transaction
Other services related to DISH Pay Now when the customer requires Other services include, but are not limited to payment device handling fee, refurbishment, changes of device type, address changes, and changes of bank account	69,00 EUR	Per process

¹ The payout is processed by DISH Pay's Payment Service Partner. Typically, our customers can expect to receive payouts from our joint Payment Partner by the third business day, Monday through Friday (excluding public holidays in Croatia). For example, if a business closes on Monday, the payout would arrive in the customer's bank account on Wednesday. For weekend business (from Friday to Sunday), the payout would arrive on Tuesday of the following week. Some transactions may take longer, as cross-border transactions and individual banks can prolong the payout process.

² DISH Pay Now Tap to Pay License: a required license that enables the Tap to Pay feature on the DISH Pay Now Card Reader, ensuring uninterrupted access to this functionality. For DISH Pay Now customers, this license is complimentary, with no minimum commitment period or cancellation required.

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